

Torquay Tennis Club - Tier 3 Restrictions now apply – 31/12/2020

VERY HIGH COVID 19 RISK

One in three people who have coronavirus have no symptoms and will be spreading it without realising it.

- To help all of us remain active and use the club over the coming weeks it will continue to “open for tennis activity only”. However, the risk of spreading coronavirus in the club is now higher than ever and it is very likely we could follow many other areas into Tier 4 shortly. You should always follow the guidance.
- To do this, we have detailed the requirements the Club needs from all members and visitors to be able to keep the facility open during Tier 3.
- If anyone does not feel safe using the club during this period, please contact Steve Maslen to make us aware of what else we can do to help.

From 31st December (please be aware that the hours below do not include the Xmas opening hours which are available on the club website) the following will apply until further notice.

Opening Hours

Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Opening	10:00	10:00	10:00	10:00	10:00	9:00	10:00
Closing	20:00	20:00	20:00	20:00	19:00	17:00	16:00

- 63 hours of opening for tennis activity per week is available on our courts.
- All normal club, junior and coaching priorities remain in place during these opening times.
- Outdoor tennis courts open – online booking available.
- Indoor tennis courts open for singles play within the same household only – online booking available.
- Hitting Wall open – please respect social distancing rules if using to warm up before your booked session – if you wish to book this facility for your own personal practice session (i.e., for longer than a sensible warm up) and have not booked a tennis court - please contact Steve Maslen before arriving at the club.

The following applies to all users of the club during the Tier 3 UK Government Restrictions

Travel to and from the club	<p>Everyone should follow the UK Gov and LTA guidelines for travel in Tier 3 and</p> <ul style="list-style-type: none"> • reduce the amount of travel wherever possible. • avoid public transport where possible. • increase the use of cycling and walking as an alternative to car travel.
Arrival and Exiting the tennis club	<ul style="list-style-type: none"> • Where possible for outdoor courts – even court number players should enter the club through the bottom gate and make their way to the relevant court in a safe and socially distanced manner. • Where possible – odd court number players should enter the club through the main gate and make their way to the relevant court in a safe and socially distanced manner. • Invitational, Social and Group session players should take additional care when arriving at the club – please adhere to social distancing measures in all areas and entrances giving priority to people leaving the club. • It is important that all players arrive and leave promptly. Please do not socialise in the car parking areas. • Should a particularly busy period be identified the club may take measures to delay or change the timing of bookings and particular sessions to allow for a 10-15-minute delay before the next session.
While in the club	<ul style="list-style-type: none"> • Players and spectators must adhere to the 2m rule for social distancing at all times including during play (exemptions for same household players). • Tier 3 means no socialising and players must always adhere to the group of 6 rule. • Please refer to the following tables for additional information – all members and visitors are expected to follow these guidelines as the club does not wish to incur any financial penalties from local COVID-19 enforcement officers.
First Aid	<ul style="list-style-type: none"> • Coaches are First Aid trained and emergency numbers are available in case of accident – see noticeboard for details
LTA Guidance for Players	<ul style="list-style-type: none"> • See the following link – every player should be aware of the LTA requirements for tennis players under including the requirement to take a self-assessment test prior to playing. lta-guidance-for-tennis-players---covid-19.pdf
NHS Guidance	<ul style="list-style-type: none"> • See the following link. Self-isolation and treating coronavirus (COVID-19) symptoms - NHS (www.nhs.uk)
Self-assessment	<ul style="list-style-type: none"> • Players should not attend the venue if they are displaying symptoms of CV 19 as per LTA Guidance for players.
Track and Trace	<ul style="list-style-type: none"> • QR code is available when arriving on site for NHS app – this should be used wherever possible including for indoor tennis use. • The club requires all players to be booked in prior to arrival using online booking - this is mandatory until further notice.

Clubhouse

Managers Office	<ul style="list-style-type: none"> • Closed to all members and visitors until further notice – please do not try and enter. • If you need to contact the club, please email where possible using. <p> manager@torquaytennisclub.co.uk – Steve Maslen coaching@torquaytennisclub.co.uk – Tracy Brown chairman@torquaytennisclub.co.uk – Andy Pelling secretary@torquaytennisclub.co.uk – Kirstin Neilson-Hunter </p> <p>Telephone is an option, but the telephone line will not be manned during court opening hours – messages can be left but may not be picked up immediately.</p> <p>Contact numbers in case of non-life-threatening emergencies –</p> <ul style="list-style-type: none"> • Steve Maslen 07747841703 • Tracy Brown 07582917776 <p>All other emergencies – use emergency services 999</p> <p>The club has a defibrillator, and we will ensure this remains accessible for use whenever possible</p>
Reception	<ul style="list-style-type: none"> • As above – closed to all members and visitors until further notice – please do not try and enter the clubhouse.
Food and Drink	<ul style="list-style-type: none"> • As above – closed to all members and visitors until further notice – you should bring your own filled water bottle and should not share drinks or food with anyone else in the club.
Seating/Refreshment areas	<ul style="list-style-type: none"> • As above – closed to all members and visitors until further notice.
Disabled Toilet	<ul style="list-style-type: none"> • Closed unless disabled person requires use – manager/coach will organise – please contact them prior to visiting the club with details.
Members Toilets	<ul style="list-style-type: none"> • Outdoor toilets remain available – you should take additional care when using them

Outdoor areas

Patio area	<ul style="list-style-type: none">• No socialising allowed in this area please – we are open to allow tennis activity only at this time.
Table Tennis area	<ul style="list-style-type: none">• Seating/Spectating – allowed for rest/rain cover but not encouraged – should the area be used to shelter from rain as an example please adhere to social distancing rules and group of 6 rules.• Table tennis – not allowed at this time.
Gym area	<ul style="list-style-type: none">• Please respect the fact that the gym may have clients of their own that need to adhere to social distancing rules - in addition, the pathway is narrow, and players need to get to court 9.• Therefore, spectating in this area should be avoided.
Spectating areas	<ul style="list-style-type: none">• Outdoor spectating should take place in the grassed areas where social distancing is not compromised or from the Table Tennis area following the rule of 6 and social distancing rules.• Indoor spectating is not allowed for adult tennis – junior spectating is very limited and only one parent per child is allowed – parents that are happy to leave their child to play should do so.• Any parent spectating indoors should now wear a face mask.

Outdoor Courts – applies to Tiers 1, 2 and 3

Outdoor courts	<ul style="list-style-type: none">• Available for online booking using the club website www.torquaytennisclub.co.uk.• All players must be identified at the time of booking (by adding participants – emails have been provided to help with this process) and guest fees paid at time of booking.• No player should be named on two different courts at the same time. If they are one of the bookings will be cancelled by the club without notice to any of the players on that court.• Maximum booking session 2 hours – you must remain with the players in your booking for the full amount of time of your booking. No switching of courts during your booked session.• You may book more than one session.• Doubles and singles play allowed.• Rule of 6 applies – however this does not mean switching of courts is allowed in one booking session – separate bookings should be made where switching of courts amongst a group of 6 is intended with names of players on each court identified in each individual booking.• Social distancing of 2m at all times required (except for same households).• Courts are not available to book through reception as this is closed – likewise Steve Maslen will not be booking courts for members unless specific issues that cannot be resolved apply.• Hand sanitisers available on all courts.• Benches are available on courts for rest periods – you should sanitise your hands whenever you use the benches.• Court brushing is not available – Mark Pearsall continues to be our dedicated person for this process – courts will be brushed regularly when conditions allow.• Floodlights are available on Astro1,3, and 4 at a reduced cost of £1.50 per half hour and on Clay 5,6 and 7 at a cost of £3 per half hour - coaches will ensure floodlights are turned on when needed – payment for these has been set when booking a floodlit court from 4.30 pm.
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Indoor Courts – applicable to Tier 3 only

Booking	<ul style="list-style-type: none">• Available for singles play within the same household only.• Online booking is required using the club website www.torquaytennisclub.co.uk• All players must be identified at the time of booking and must have the same address on the club's records (players can be identified by adding participants – emails have been provided to help with this process) and guest fees paid at time of booking.• No player should be named on two different courts at the same time. If they are one of the bookings will be cancelled by the club without notice to any of the players on that court.• Support bubble players should contact Steve Maslen prior to making this booking as a full explanation of the bubble will be required before a booking is confirmed.• Maximum booking session 2 hours – you must remain with the player in your booking for the full amount of time of your booking. No switching of courts during your booked session.• Exemptions apply for supervised activity for U18s.• Courts are not available to book through reception as this is closed.• Lights are available on all 3 Acrylic Courts and, on most occasions, will be on for your arrival – if you need to switch them on or are given instructions by a coach to turn them off when you leave - please sanitise after doing so.• Please be aware the indoor centre will be locked when not in use – the club will endeavour to honour all bookings but where late or no notice bookings are made we reserve the right to cancel them if we cannot open the facility in time.• CCTV has been installed into the Indoor Centre for operational and safeguarding purposes – this is a facility that helps enhance the safety and security of all of our members and allows the club to run the indoor centre more efficiently.
Access and Play	<ul style="list-style-type: none">• Hand sanitiser is available on the gate entrance to the Indoor courts – all players should sanitise before using revolving door.• Social distancing is required in pathway to Indoor Centre and priority should be given to people leaving the facility by waiting outside gated area for players to leave that are already visible on the pathway.• Care should be taken when using the revolving door.• Players should consider wearing masks to access the Indoor Centre and then remove them for play when on court.• Benches are available on courts for rest periods – you should sanitise your hands whenever you use the benches.• Court cleaning is not available for members – Mark Pearsall continues to be our dedicated person for this process – courts will be vacuumed/brushed regularly.

Leaving the Indoor Centre	<ul style="list-style-type: none"> • Players should sanitise using your own personal sanitiser before you leave the Indoor Centre. • Players should consider wearing masks to leave the Indoor Centre. • Care should be taken when using the revolving door. • Upon leaving social distancing between different player groups must be maintained. • Social distancing is required in pathway from Indoor Centre and you will have priority over people arriving.
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Group sessions and Coaching under Tier 3

Adults

Pay and Play	<ul style="list-style-type: none"> • Sessions can go ahead outdoors only
Squads	<ul style="list-style-type: none"> • Sessions can go ahead outdoors only
1.1 Coaching	<ul style="list-style-type: none"> • Can go ahead outdoor and indoor

Juniors

Pay and Play	<ul style="list-style-type: none"> • Sessions can go ahead outdoors and indoors is available during bad weather
Squads	<ul style="list-style-type: none"> • Sessions can go ahead outdoors and indoors is available during bad weather
1.1 Coaching	<ul style="list-style-type: none"> • Can go ahead outdoor and indoor

Please be aware all sessions are at the discretion of the LTA accredited coach running them and all participants should follow all instructions given by coaches.